



**ST. LUCIE WEST
SERVICES DISTRICT**

April 17th 2009

Dear Customer

The continuation of drought conditions and lack of significant rainfall has resulted in extremely low levels in our retention ponds and less available water for irrigation. In order to provide the best possible usage of our water and to see us through these drought conditions the District will be forced to cut back the irrigation to one day a week for all customers. This will take effect next Monday April 20th 2009.

Customers that were scheduled to receive irrigation water on Monday, Wednesday, Friday, between 12:00am and 9:00am will now receive irrigation water on Friday morning between 12:00am and 9:00am. Customers that were scheduled to receive irrigation water between 6:00pm and 11:30pm will now receive irrigation water on Monday between 6:00pm and 11:30pm.

Customers that were scheduled to receive irrigation water on Tuesday, Thursday and Saturday, between 12:00am and 9:00am will now receive irrigation water on Tuesday morning between 12:00am and 9:00am. Customers that were scheduled to receive irrigation water between 6:00pm and 11:30pm will now receive irrigation water on Thursday between 6:00pm and 11:30pm.

Maintenance of systems: Any maintenance that is performed by individual customers on irrigation systems must be called into the District office with the specific day and time that maintenance is being done. All customers and contractors have 10 minutes per zone to perform appropriate maintenance one time per week. There must be someone outside in attendance while system is being worked on. If your system is left on and no individual is present you will receive a penalty.

An important factor is the responsibility of each homeowner and or HOA to insure that time clocks are set and maintained properly and that their irrigation control system including electric valves and solenoids are in working order. Equipment failure will not be viewed as an excuse for watering outside of designated times. Penalties will be levied.

Multi zoned systems of 2 zones or less will be allowed to run for 15 minutes for each zone. Customers with 3 or more zones should call the District office at 340-0220 to set up an appointment to have your system evaluated and a new time schedule specified.

The District continues to be concerned about the use of water outside of the schedule provided. We are currently operating on a variance granted by South Florida Water Management District (SFWMD). Please be aware that warnings and penalties are being issued by the Services District for irrigation running outside of specified times.

We sincerely appreciate your cooperation during these difficult times. If you have any questions, please feel free to call the District Office at 340-0220

Sincerely,
District Management