



St. Lucie West Services District (SLWSD)
REPORT IRRIGATION USE VIOLATION

Send via email to customerservice@slwsd.org

450 SW Utility Drive, Port St Lucie, FL 34986

(772) 340-0220

To report an address that has been abusing the irrigation watering schedule, please complete the information below.

Address	
Date of watering	
Time of watering	
Notes	

Irrigation Information

Each location must abide by the assigned irrigation schedule or will be subject to warnings and/or penalties according to Section 35 and Schedule F of Chapter III of SLWSD Operating Policies and Procedures.

Residential: The irrigation schedule is on your timer. It is the responsibility of each homeowner to ensure that time clocks are set and maintained properly. Equipment failure will not be viewed as an excuse for watering outside of designated times. Multi- zoned systems of 2 zones or less will be allowed to run for 15 minutes for each zone. Customers with 3 or more zones should contact the District at customerservice@slwsd.org to request your system be evaluated.

Maintenance of systems: All customers and contractors have 10 minutes per zone to perform appropriate maintenance one time per week. During maintenance or repairs there must be someone outside in attendance while the system is being worked on. If your system is left on and no individual is present, you will receive a warning or a penalty.

When repairs are the customers responsibility, the customer must contact their HOA and/or irrigation "IQ" company. HOA/IQ company shall contact the District's office with the specific information and must contact the District when IQ is fixed for the District to turn back on the irrigation valves. When repairs are part of an agreement with the District, the District is responsible for the repairs and will make the IQ system operational as soon as possible.