



## Hurricane Season Preparedness: Know Your Zone, Make Your Plan

Florida's hurricane season runs from Jun. 1 through Nov. 30. In St. Lucie County, hurricanes can bring storm surge, flooding, and strong winds that may require evacuation depending on storm conditions. Preparation before a storm is critical.

Residents should first understand their evacuation zone (A, B, C), which is based on storm surge risk, not wind speed. Knowing your zone ahead of time helps you respond quickly if an evacuation is issued. To find your evacuation zone and access official shelter and evacuation information, use **St. Lucie County's Emergency Management portal**:

➔ <https://www.stlucieco.gov/departments-and-services/public-safety/shelter-evacuation-info>

The City of Port St. Lucie provides key preparedness guidance, including how to build a disaster plan and emergency supply kit:

➔ <https://www.cityofpsl.com/Residents/Resources/Hurricane-Preparedness>

Residents should prepare a basic emergency kit with at least 3–7 days of water, non-perishable food, medications, flashlights, batteries, and important documents. Pet owners should include supplies for their animals.

Stay informed through Alert St. Lucie, NOAA Weather Radio, and official city and county updates. If an evacuation order is issued for your zone, leave early to avoid delays and ensure safety. Taking time to prepare now can make a critical difference when a storm approaches.

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## **Page 2** How to Sign Up for Online Billing & Manage Alerts

## Sign-up for Our News Alerts

Stay informed with timely news updates from us. Visit our website and sign up on the homepage pop-up to receive emails or text alerts about urgent irrigation and boil water advisories, and District news.

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## Water Quality Report

**Our Water Quality Report is being mailed this month to the mailing address on your utility account.** It provides an overview of the testing we conduct on your drinking water, including sources, treatment, and compliance with state and federal standards, helping keep you informed about its safety and quality.

## Board of Supervisors

Dominick Graci (Chairman)  
Gregg Ney (Vice Chairman)  
Jack Doughney (Secretary)  
Kevin Dolan (Alt. Sec.)  
Diane Haseltine (Alt. Sec.)

Next Board Workshop & Meeting:  
**July 6 and 7**

Visit our website for more information.

**(772) 340-0220**  
**customerservice@slwsd.org**  
St. Lucie West Services District  
450 SW Utility Drive, PSL, FL 34986

Connect with us:



# **HOW TO: Sign Up for Online Billing & *Manage Alerts***

To get started,  
follow these simple  
steps.



## ***Want More?***

In our website, go to the “Customer Service” tab at the top of the homepage and select “Accounts & Billing Information,” and then “Current Customers.” In there we have instructions on how to: update your account, set-up automatic payments from your bank account, and many more.

**1**

## **Go to our Online Bill Portal**

Note: You must first have an established utilities account with us before you can initiate an online account profile and begin making online payments.

Go to our website at [www.slwsd.org](http://www.slwsd.org) and click any “**Pay My Bill**” link on the homepage. This will take you to the online bill pay portal, where you can create an account and manage it from your home or mobile device. Follow the steps below once you reach the portal.

**2**

## **Register for an online account**

1. When the new page opens, click “Sign In or Sign Up” in the top right.
2. Then click “Register” to set up your account.
3. Fill in the form with:
  - Your email address (make sure it’s one you check often).
  - A password you choose (write it down so you remember).
  - Your name and phone number.
4. Click “Register.”

**3**

## **Confirm your email**

1. Go to your email inbox.
2. Look for the email: [noreply@municipalonlinepayments.com](mailto:noreply@municipalonlinepayments.com) (Subject: “New Account Registration”).
3. Open the email and click the “Activate Account” button.
4. This will bring you back to the website, where you can now log in using your email and password.

**4**

## **Add your water utility account**

1. After you log in, click “Pay Bill.”
2. Then click “Add Account.”
3. Enter:
  - Your Account Number, which you’ll find on your statement (include dashes, ex.: 01-01010-01).
  - Your Last Payment Amount (exclude the dollar sign, ex.: 85.25).
4. Click “Add Account.”
5. Your online account is now established and you can pay your bills online.

**5**

## **Register for *Manage Alerts***

1. Click “*Manage alerts*” → choose your notification method (email or text) → type email or type phone number → click “leak alerts” → click “sign up.”
2. Click “Consumption threshold alerts” → click Water (gals) enter the number of gallons above your normal daily consumption (about 20% – 50% more) → click “Sign up” or “Update.”