

St. Lucie West Services District NEWSLETTER

www.slwsd.org March, 2026



Reserve CDD Integration Strengthens St. Lucie West Services District

The St. Lucie West Services District (SLWSD) is moving forward with the full retail integration of the Reserve Community Development District (Reserve CDD) water and wastewater system. This transition directly benefits St. Lucie West customers by strengthening long term financial stability, supporting infrastructure investment, and helping keep utility rates lower than surrounding providers such as the City of Port St. Lucie and St. Lucie County.

By adding approximately 2,277 Reserve CDD utility accounts to the St. Lucie West system, the District increases its customer base in a responsible and strategic way. A larger customer base helps distribute operational costs more efficiently, supports appropriate staffing levels, and offsets future infrastructure expenses. This expanded base also enhances purchasing power, improves long term capital planning, and increases overall system resiliency. Together, these factors position St. Lucie West to maintain high service standards while protecting rate stability for existing customers. *Continue reading on page 2.*

Important Updates: Billing, Late Fees & Shut-off Process

Stay informed about important updates to St. Lucie West Services District monthly billing, late notices, and changes to the shut-off process for non-payment. Learn how past due balances, late fees, courtesy reminders, and reconnection procedures may affect your service. Visit our website for complete details and steps you can take—like enrolling in Auto Bank Draft—to avoid service interruption. In our website, click on “*Customer Service*”, “*Accounts and Billing Information*”, and “*Current Customers*.”

Sign-up for Our News Alerts

Stay informed with timely news updates from us. Visit our website and sign up on the homepage pop-up to receive emails or text alerts about **urgent irrigation issues, boil water advisories, and District news.**

“Lunch & Learn” Survey

If you have not yet completed our survey, visit our website to complete it and help us choose our Lunch and Learn topics. We will be hosting our first one in June. Scan the QR code below to access the survey.



Board of Supervisors

Dominick Graci (Chairman)
Gregg Ney (Vice Chairman)
Jack Doughney (Secretary)
Kevin Dolan (Alt. Sec.)
Diane Haseltine (Alt. Sec.)

Next Board Workshop & Meeting:
April 6 and 7

Visit our website for more information.

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Connect with us:





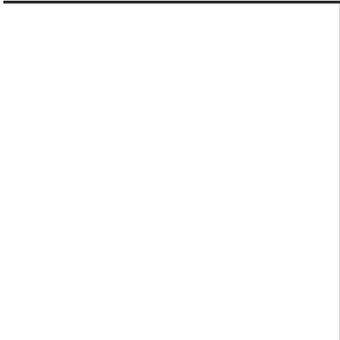
(Cont.) Reserve CDD Integration Strengthens St. Lucie West Services District

The Reserve CDD is located in St. Lucie County immediately west of St. Lucie West. It is a triangle shaped area bordered by Interstate 95, Glades Cut Off Road, and PGA Village. While it is adjacent to St. Lucie West, it is a separate special district. The Reserve CDD covers approximately 4.10 square miles and includes 2,205 residential units and 72 commercial properties, for a total of 2,277 utility customers. The community includes a mix of residential neighborhoods, recreational amenities, and supporting commercial properties.

The Reserve CDD has operated under a bulk wholesale agreement with SLWSD since 2003. That agreement expires in November 2028 and will not be renewed. After an independent engineering review and negotiations between both Boards, full retail integration was determined to be the most practical and financially sound path forward.

Under the new model, Reserve CDD residents and businesses will become direct retail customers of the SLWSD. They began paying St. Lucie West aligned rates on January 1, 2026. The full transition is expected to be completed by January 2028.

Importantly, all required infrastructure upgrades within the Reserve CDD system will be funded by the Reserve CDD, not SLWSD customers. Approximately 7.1 million dollars in improvements will bring the system up to SLWSD standards. Projects include new water and sewer connections beneath Interstate 95, upgrades to 16 wastewater lift stations, advanced metering infrastructure installation, remote monitoring systems, and decommissioning of outdated treatment facilities.



This integration strengthens regional utility coordination, improves long term system reliability, and protects the financial health of the SLWSD and its customers.

For detailed information, **Frequently Asked Questions**, timelines, and updates, visit our website at www.slwsd.org.