

St. Lucie West Services District **NEWSLETTER** www.slwsd.org February, 2026



We Are St. Lucie West

Many residents and commercial property owners or managers in St. Lucie West see our white vehicles traveling throughout the community with our logo on the sides, or our utility workers wearing vests marked “SLWSD,” and assume we are employees of the City of Port St. Lucie.

We are not City of PSL employees

St. Lucie West is a master-planned Community Development District (CDD) mostly overseen by us. While St. Lucie West is located within the City of Port St. Lucie and we work closely with City staff, we serve different roles. The City provides services such as roads, traffic control, and public safety. The St. Lucie West Services District focuses on essential services that support daily life, including water and wastewater operations and stormwater management to help prevent flooding.

To learn more about who we are, how we serve St. Lucie West, and how we are planning for the future, visit our website and read our latest article, *“St. Lucie West Builds on a Renewed Commitment to Service.”*

On Page 2

Tap Water and Retention Pond Odors. What Is Causing These And What You Can Do To Help.

Sign-up for Our News Alerts

Stay informed with timely news updates from us. Visit our website and sign up on the homepage pop-up to receive emails or text alerts about **urgent irrigation issues, boil water advisories, and District news.**

SLWSD Office Closure – Presidents Day

Our offices will be closed on Monday, February 16, 2026, for Presidents Day. Normal operations resume on Tuesday, February 17. Our emergency team is available 24/7 to respond to any water, wastewater, or stormwater-related emergencies. Residents should call our after-hours line if immediate assistance is needed.

Board of Supervisors

Dominick Graci (Chairman)
Gregg Ney (Vice Chairman)
Jack Doughney (Secretary)
Kevin Dolan (Alt. Sec.)
Diane Haseltine (Alt. Sec.)

Next Board Workshop & Meeting:
March 2 and 3

Visit our website for more information.

(772) 340-0220
customerservice@slwsd.org
St. Lucie West Services District
450 SW Utility Drive, PSL, FL 34986

Connect with us:



Tap Water and Retention Pond Odors. What Is Causing These And What You Can Do To Help.

Have you ever noticed an unusual odor coming from your tap water while running the kitchen sink or taking a shower and wondered what might be causing it? Or perhaps you've noticed a foul odor coming from a nearby retention pond (lake) and weren't sure if it was something to be concerned about? Many residents experience these issues, but in most cases, the odors are temporary, harmless, and easily explained.

Tap Water Odors

Many tap water related odors are temporary, harmless, or tied to household plumbing rather than the St. Lucie West Services District's water treatment process. To help clarify these issues, we have added educational information to our website explaining common water odors, including chlorine tastes or smells and sulfur or sewer like odors. This information also includes practical tips on what residents should know and what they can do to prevent or reduce these odors.



Retention Pond (Lake) Odors

Residents may also notice odors around retention ponds, especially during warmer or drier weather. These smells are typically the result of natural environmental conditions such as low rainfall, reduced oxygen levels, algae growth, and decomposing organic material, not sewage or system failures.



Visit our website to learn more about those topics and what may be causing them.

In the homepage go to the “Customer Service” tab, and select the “General Educational Materials.” In there you'll find detailed explanations and guidance on what you can do to help. You can also use the website's search bar at the top of the homepage and type in the issue you're experiencing to quickly find the relevant pages. Let us know if you want to learn more information about other water, wastewater, or stormwater-related issues by submitting a feedback, which is also located on our website's homepage, at the top.